



Ticket Policy for Visitors with Disabilities
Kent County Agricultural Society
Organisers of Biddenden Tractorfest



Ticket Policy for Individuals with Disabilities

The Kent County Agricultural Society does not wish to discriminate against visitors with disabilities, so the full pre-paid admission price will be charged. However, if a visitor has a full time carer, a free ticket will be allocated to the carer at the time of purchasing a standard price ticket.

This concession is available when purchasing tickets in advance by post or email (online ticket purchase will not be available) or at Entrances 1 and 2 on the day of the Show. Supporting documentation such as Personal Independence Payment, Disability Living Allowance, Carers Allowance must be provided.

For tickets purchased in advance, evidence must be sent or emailed (admin1@kentshowground.co.uk) to with your ticket order and cheque or credit card details by Friday 7 August. Orders without documentation or orders made after 7 August will not be accepted and tickets will have to be purchased at full price on Show day.

For tickets purchased on Entrances 1 and 2 on Show days, evidence and photo identification must be provided. Orders without documentation will not be accepted and all tickets will have to be purchased at full price.

If there are circumstances that mean visitors with disabilities are unable to attend on the day due to their disability and the ticket is not used, a full refund will be provided. Please note a request must be made in writing within one month of the Show and tickets will need to be returned to us prior to a refund being issued.

Facilities

We aim to make a visit to the Showground accessible, comfortable and enjoyable for all visitors.

- Designated disabled parking
- Disabled toilets
- Mobility Scooters will be available for hire. Contact the Show Office for details.
- Assistance dogs welcome (restricted access for some areas).

For Show details and visitor information, please visit our website www.kentshowground.co.uk or call 01622 630975. Follow us on Facebook, Twitter or Instagram by searching Biddenden Tractorfest.

KCAS Registered Charity Number: 1001191.

Kent Showground, Detling, Maidstone, Kent ME14 3JF.

www.kentshowground.co.uk

Switchboard: 01622 630975 or ticket line: 01622 633060.